

## INVACARE SERVICE PARTS TECHNICAL EDUCATION SEMINARS

Concentrator Repair  
& HomeFill® Set-up

Power Mobility Repair  
& Basic Programming

*Invacare Technical Education in conjunction with VGM Education is authorized by IACET to offer 0.6 CEUs for this program.*

MK6i™ Electronics  
Rehab Programming

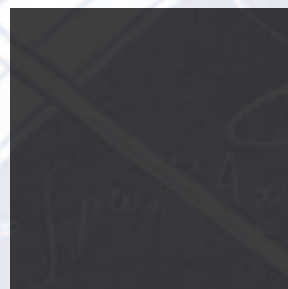
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*VGM Education has been approved as an Authorized Provider by the International Association for Continuing Education and Training (IACET), 1760 Old Meadow Road, Suite 500, McLean, VA 22102. In obtaining this approval, VGM Education has demonstrated that it complies with the ANSI/IACET 1-2007 Standard which is widely recognized as the Standard of good practice internationally. As a result of their Authorized Provider membership status, VGM Education is authorized to offer IACET CEUs for its programs that qualify under the ANSI/IACET 1-2007 Standard. VGM Education is authorized by IACET to offer 0.6 CEUs for this program.*



**INVACARE®**  
**iPartner Solutions™**



**Yes, you can.®**



**ISP's Technical Education Seminars** are focused on the Diagnosis, Service & Repair of Invacare Power Mobility and Respiratory products. For 2009 these classes have been completely redesigned to allow for a true "Hands-ON" learning experience. Intended for service/repair technician's, these hands-on courses are designed to help improve technician productivity by improving their Mean-Time-To-Repair (MTTR) of Power Mobility and Respiratory products.

**Money-Back Guarantee:** If any Provider is not completely satisfied with the content of any of the courses, feel free to contact Doug Marchand @ 800-333-6900 ext 1675 for a refund of their paid registration fees.

### ISP Technical Education Mission:

- ✓ Provide the BEST technical training in the industry.
- ✓ Provide technicians with real troubleshooting solutions rather than "best guesses."
- ✓ Provide a TRUE hands-on technical training approach (no sales pitches).
- ✓ Provide quality manufacturer training that meets or exceeds funding agencies requirements for labor reimbursement issues. Earn 6 CEC's or .6 CEU's for each Power Mobility course.

NOTE: \*Money Back Guarantee: If any Provider is not completely satisfied with the content of any course, feel free to contact Doug Marchand for a refund of paid registration fees.

### Improved Technician Productivity can help:

- ✓ Lower service costs
- ✓ Less time to diagnose & repair – fix it right the first time
- ✓ Increase number of one-trip fixes
- ✓ Increase customer satisfaction
- ✓ Recoup your education investment
- ✓ Improve your bottomline

### Technician Education Seminars:

Course 1 – Concentrator Troubleshooting and Repair

Course 2 – Power Mobility Repair & Basic Programming

Course 3 – MK6i™ Electronics Rehab Programming

NOTE: Service Schools are held on consecutive days in the same city, and are intended for Repair Technicians and Delivery/Set-Up Personnel. To receive a course certificate, a test will need to be completed and returned to the Service & Parts Technical Education Department within 30 days of completing the course. Certificates will be awarded to those attendees who achieve a score of 80% or higher. For more information, call 1-800-333-6900 (extension 3885) or visit the "Technical Zone" on our website at [www.invacare.com](http://www.invacare.com) for online registration information.

### Course 1 – Concentrator Troubleshooting and Repair

*Topics to be covered:*

- ✓ Required Tools & Test Equipment
- ✓ Theory of Operation
- ✓ Product Specifications
- ✓ Hands-On Troubleshooting and Repair
- ✓ Hands-On Compressor Top End Rebuilds
- ✓ Performance Verification and Service Documentation
- ✓ XPO<sub>2</sub>™ Concentrator Functionality and Serviceability
- ✓ HomeFill® Set-Up and Troubleshooting

### Course 2 – Power Mobility Repair & Basic Programming

*Topics to be covered:*

- ✓ Required Tools and Test Equipment
- ✓ Battery Maintenance and Charging Requirements
- ✓ Battery and Charger Testing
- ✓ Wire Harness and Fuse Testing
- ✓ Motor, Brake and Gear Box Troubleshooting
- ✓ Motor Brush Inspection and Replacement
- ✓ NX Basic Programming and Troubleshooting


### Course 3 – MK6i Electronics Rehab Programming

*Topics to be covered:*

- ✓ Component Identification
- ✓ MK6i Virtual Service
- ✓ SD Card Downloading and Software Updates
- ✓ Optimizing Electronics and Driver Controls
- ✓ Explanation of Performance Adjustments, Calibrations and Standard Programs
- ✓ Electronics Troubleshooting and Understanding Error Codes
- ✓ Hands-On System Troubleshooting

**Course Locations and Dates**

La Mirada, CA	February 3-5
Concord, CA	February 17-19
Spokane, WA	March 3-5
Salt Lake City, UT	March 24-26
Minneapolis, MN	April 7-9
Kansas City, MO	April 21-23
Chicago, IL	May 5-7
Detroit, MI	May 19-21
Dayton, OH	June 9-11
Houston, TX	July 14-16
Memphis, TN	August 4-6
Newark, NJ	August 18-20
Raleigh, NC	September 15-17
Jacksonville, FL	October 6-8
Birmingham, AL	October 20-22
Dallas, TX	November 3-5
Phoenix, AZ	December 8-10





# ISP Technical Education Registration Form

(please complete one form per person and print clearly)

**MAIL: ISP Technical Education Dept.**  
**39350 Taylor Parkway**  
**North Ridgeville, Ohio 44039**  
**Attn: ISP Technical Education**

FAX: 1-440-326-3682 (primary fax #) or 1-440-329-6251 (secondary)

NOTE: Once we receive this registration form, you will get a confirmation letter (via fax) within 72 hours. If you do not receive a confirmation letter within 72 hours, please contact us as soon as possible at 1-800-333-6900 ext. 3885 for verbal and written confirmation. The confirmation letter contains all of the information you will need regarding the class location, hotel address, dates, and start times.

Student Name \_\_\_\_\_

Company Name \_\_\_\_\_

### Choose Form of Payment

Invacare OPEN Account # \_\_\_\_\_ P.O.# \_\_\_\_\_

Company Check (Must be prepaid before course date) \_\_\_\_\_

Visa/MC (An Invacare account is required to bill credit cards) \_\_\_\_\_

Street Address \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_ Zip Code \_\_\_\_\_

Daytime Phone \_\_\_\_\_

Fax Number \_\_\_\_\_

E-Mail Address \_\_\_\_\_

### Choose one or more of the following courses:

**Course 1 Concentrator Troubleshooting and Repair**

**Course 2 Power Mobility Repair & Basic Programming**

**Course 3 MK6i™ Electronics Rehab Programming**

**Please Identify Course Location/Dates** \_\_\_\_\_

### Per Person Service School Fees:

	Pre-Registered or Pre-Paid
Fee 1 Day-Power	\$285
Fee 2 Days-Power	\$425
Fee Concentrator	\$225

- \*Concentrator and Power repair course fees will be combined upon completion.
- Maximum Class Sizes per day is 30, classes may be cancelled if less than 15 techs are enrolled two weeks prior to course start date.